

# Working with the community to keep our streets bright



It's easy to report a malfunctioning light:

- Write down the ID tag number on the pole
- Report online or over the telephone
- Provide your contact information for verification

At Tampa Electric, we're working with our customers and the community to help ensure malfunctioning lights are working again as quickly as possible. You can help. It's easy.

If you see a malfunctioning streetlight:

- Write down the light ID tag number on the light pole, or write down the nearest street address or intersection to the light.
- Go online to the *Lights Out* form on [tampaelectric.com](http://tampaelectric.com) or call:
  - **813-223-0800**  
(in Hillsborough County)
  - **863-299-0800** (in Polk County)
  - **1-888-223-0800** (outside of Hillsborough or Polk County)

Customers who report a malfunctioning streetlight will receive confirmation by phone, e-mail or U.S. mail that their report was received and that a technician will be scheduled to make the repair.

When you report a malfunctioning streetlight, it is important that you provide the location of the streetlight so that technicians are sent to the correct location, and that you provide your contact information so that we may acknowledge your request.

By working together, we can all help keep our streets bright.

